



## *The Family Health Center*

### Primary Care Practice

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To Our Patients and To Our Community,

We want to keep you informed as we continue to deal with the COVID19 pandemic. A lot of restrictions have started to be loosened as we all follow the recommendations from the Governor's office and our County Health Department. However, due to the population of patients continuing to need care at the clinic and hospital, the medical staff feel that it is important to keep everyone as safe as possible. We appreciate your understanding during these challenging times.

If you have been to the Family Health Center or at Kearny County Hospital, you have noticed that we are asking screening questions, taking your temperature, and asking you to wear a mask while you are here. As a county, our numbers of patients with the corona virus continue to rise. During the next two weeks, we predict that this will continue to affect more and more and hopefully reach a peak in this time frame. As we cope with this reality, we are asking these things:

- 1) Continue to call and please be patient with the extra questions that are asked.
- 2) We will do our best to care for you with the same quality and compassion. One additional option that we have used over the past 2 months is telemedicine. We have leaned heavily on this option to continue caring for our community. Over the next 2 crucial weeks, we are going to restrict the types of patients that we see in person and ask you to see your provider via telemedicine.
- 3) Some of you may be waiting to have elective surgeries or procedures done. At this time, we do not have a definite timeline as to when we will be able to offer these again. We continue to ask your patience and will keep you informed when these services will be offered.

Thank you for your support and for your patience,

The Medical Staff at Kearny County Hospital